

## **MCO Report Card – Employer Survey**

The Ohio Bureau of Workers' Compensation (BWC) and our managed care organization (MCO) partners in the Health Partnership Program would like your input to help improve the MCO Report card and make it a more meaningful tool for employers when evaluating and selecting their MCO. We have attached a link to the 2014 MCO Report Card for your review ([2014 MCO Report Card](#)).

We would appreciate it if you could provide feedback by completing the below survey by July 8th. Your input will be used to improve future MCO Report Cards beginning in 2016. The 2015 MCO Report Card will be released in early July.

**BELOW IS THE LINK THAT WILL TAKE YOU TO THE WEB SURVEY.** If the above link does not work, please make sure the entire address (including the last three digits (140) are an active hyperlink). You also can copy and paste the address into the address window of your Internet browser.

<https://www.ohiobwc.com/bwccommon/services/Survey/nlbwc/Default.asp?sid=140>

### **Survey Background – How Can BWC Improve the MCO Report Card?**

Initiated by the Ohio Legislature in 1993 and implemented in 1997, the Health Partnership Program (HPP) was created by the Ohio Bureau of Workers' Compensation (BWC) and its stakeholders: Ohio employers, labor, and medical providers to improve Ohio's workers' compensation system. Together they designed the program to protect Ohio's workforce and businesses by delivering high-quality, cost-effective health care for injured workers that lowers workers' compensation costs for Ohio employers.

MCOs are responsible for helping employers file and manage claims, and ensuring injured workers receive the quality medical care they deserve. MCOs also help facilitate a quick and safe return to work, which benefits employers and their workers. BWC created the MCO Report Card to help employers evaluate the performance of the MCOs. The report card currently measures components contributing to the quality of medical management, safe return-to-work strategies and timeliness of service.

Thank you in advance for giving us your time and valuable feedback. If you have any questions regarding this survey, please e-mail ([ohiobwc@bwc.state.oh.us](mailto:ohiobwc@bwc.state.oh.us)), or call us at 1-800-OHIOBWC (644-6292).